



To our employees, partners, customers and communities:

For more than a hundred years, Monin has earned the respect and loyalty of hospitality professionals worldwide by continuously innovating and putting quality first. Our mission has always been to provide creative beverage and culinary flavor solutions to help make our customers successful, from the small independent coffee shop and local corner restaurant to the world's finest bars and international quick service chains. Our passion and commitment to quality motivates us to never compromise our standards and always deliver the best possible products and service.

While consistency, innovation, and premium quality have contributed to our success as a company, we owe a great deal of our success to careful sourcing, partnerships with trusted suppliers, and the support of our local communities. This intentional rigor has led us, over the past decades, to extend from our French roots, expanding our manufacturing into the Americas, Malaysia, China, and to soon expand into Russia, India and Brazil. Now more than ever, we know that with such far-reaching global roots comes a great responsibility to positively impact the lives of individuals, families, growing communities, and our entire planet.

As we continue to source ingredients and fill our bottles each day around the globe, we make a promise to you to not only give back, but also to contribute to our ecosystems in order to protect and enrich our planet. We truly believe that we can make a difference, and our teams and stakeholders worldwide have come together to ensure that the difference we're making is meaningful. Today and every day, we will remain focused on 4 key social responsibility pillars, each designed to create the highest-quality products today and a more sustainable tomorrow.

At Monin, we're committed to doing the right thing for you: our employees, our customers, and our communities, as well as the environment. We still have a lot to learn, but we look forward to the journey and invite you to join us as we continue to grow and adapt. We all must play a part in protecting our future.

A handwritten signature in black ink that reads "Bill Lombardo". The signature is fluid and cursive, with a prominent initial "B".

Bill Lombardo
CEO, Monin Americas